

## PEACHY KEEN PROFESSIONAL'S FAIR CANCELLATION POLICY

Effective immediately, Peachy Keen Professional will be implementing a no show/cancellation fee. Fees will vary depending on services booked. Non refundable deposits may be required for future bookings. We understand that sometimes schedules change and therefore requests **at least 24 hours notice** when **canceling or rescheduling** your appointment. A credit card is required to hold your appointment.

Appointments  **canceled or rescheduled** within 24 hours will incur a charge of 50% of their service(s). Please note that if you are over **10 minutes late** for your appointment we may have to reschedule your service if it cannot be completed in the remaining time frame.

If we do not hear from you within 15 or more minutes into your scheduled appointment time it is considered a "No-Show" and your card will be charged for 50% of the service(s) booked. Your **first no show** will be charged 50% of your service(s), your **second no show** will be charged 100% of your service(s), your **third no show** will be charged 100% of your service(s) **and** you will no longer be able to book any future appointments at Peachy Keen.

We understand that accidents and emergencies happen that prevent 24 hour notice for canceling or rescheduling your appointment. If this is the case, please contact Peachy Keen immediately. **The cancellation/no-show fee may be waived upon the discretion of management.**

### **Cancellation Policy**

If you have any questions regarding our policies please call or text us at: (306) 581-9733

Thank you for booking your service(s) with Peachy Keen Professional!